

# PBXact UC System 300



Sangoma's PBXact UC System 300 is a cost effective, feature rich contact center and medium enterprise communications solution that comes complete with support for advanced features and applications like unified communications, contact center operations and IP trunking.

- » Ideal for contact center or enterprise office deployments
- » Supports up to 300 users or 120 calls
- » Cost-effective – save with IP services and reduced IT support
- » Ready to deploy and manage with an intuitive web-based GUI
- » Flexible - supports IP, ISDN or analog lines
- » Use virtually any IP telephone set or soft client

PBXact ships with 14 fully licensed and stabilized, powerful FreePBX application modules including mission specific modules for contact centers and enterprises such as:

- » **Conference Pro** – advanced conference room management features with IVRs
- » **Voicemail Notify** – individual and group voice mail notification with responsibility management
- » **EndPoint Manager** – auto-provision and configure over 150 different types of phones
- » **Fax Pro** – inbound fax to email support with outbound faxing through GUI
- » **SysAdmin Pro** – tap into additional admin functions like email, UPS, update management and more

## Optional advanced feature add-ons

- » **XactView** – call management and presence desktop for end users
- » **High Availability Disaster Recovery** – create a complete HA & DR solution for PBXact environments

## Support and Professional Services

Sangoma offers a full complement of professional services including, technical support, software maintenance, training, deployment and consulting services.

## Warranty

All Sangoma PBXact UC System products are supported by a 1-year warranty. Extended warranties are available.

## Why Sangoma?

Sangoma's customer-centric approach, product innovation strategies and worldwide network of distribution partners allow it to deliver the industry's best-engineered, highest quality IP and UC solutions, supporting "any app, any where" for businesses and service providers of all sizes. All Sangoma products are backed by over 30 years of IP communications experience, expert engineering and technical resources and a comprehensive warranty.

## PBXact UC System 300 Ordering SKU

- » **FPBX-UCS-0300** – PBXact UC System 300

## Technical Specifications

- » Pre-loaded with PBXact Software
- » Console, Web GUI, SSH management interface
- » Intel Atom C2000 Octal Core processor
- » 2 x 120GB (RAID 1) solid state drives
- » 4GB RAM
- » 5 Gigabit Ethernet Port
- » 2 PCI Express slots (for analog, BRI, PRI, E1, T1, J1 and GSM interfaces)
- » 1U Form Factor Case (with brackets)
- » 1 Year Warranty

## Distro Feature Specifications

### Business Features

- » Flexible Time Based Call Routing
- » Built in Conference Bridge/Service
- » Fax to Email
- » Hunt/Ring Groups
- » Music On Hold
- » Voice Mail Blasting
- » Follow Me/ Find Me Calling
- » Personal IVRs
- » Wake Up Calls
- » Support for Video Calling
- » Secure Communications (SRTP/TLS)
- » Directory
- » Announcements
- » Dictation
- » Calling Queues (ACD/IVR)

### Calling Features

- » Three Way Calling
- » Voice Mail - Voicemail to Email
- » Caller ID
- » Call Transfer
- » Call Recording
- » Do Not Disturb
- » Call Forwarding
- » Call Waiting
- » Call History - Call Detail Records and Call Event Logging
- » Speed Dials
- » Caller Blacklisting
- » Paging/Intercom
- » Call Screening
- » DISA

### Telephony Support

- » Open Standards Support for Multiple Signaling Protocols: SIP, IAX2, PRI/T1/E1, POTS/Analog, ISDN, GSM
- » WebRTC - Browser Based Calling (thru UCP)
- » Soft Phone Support
- » Specialty Device Support - Door Phones, Overhead Paging, Strobe Alerts, Paging Gateways, Voice Gateways, Failover Devices

### Multiple Language Support

- » English
- » Bulgarian
- » Chinese
- » German
- » Hebrew
- » Hungarian
- » Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

### Administration

- » System Dashboards
- » Integrated Intrusion Detection
- » Bulk Import Utilities (Trunks, Extensions, Users, Phone Numbers)

### End User Applications

- » User Control Panel (UCP)

## Commercial Modules

### Included with all PBXact Platforms

- » Call Recording Reports
- » Class of Service
- » Conference Pro
- » \*EndPoint Manager
- » Extension Routing
- » Fax Pro
- » Page Pro
- » Park Pro
- » \*Phone Apps
- » SysAdmin Pro
- » \*User Control Panel (UCP)
- » Voicemail Notify
- » Voicemail Reports
- » XMPP Pro

\*Included Free for Sangoma IP Phones

### Additional PBXact Add-ons

- » Appointment Reminder
- » Broadcast
- » CallerID Management
- » High Availability
- » Operator Panel XactView 20 Pack
- » Operator Panel XactView Queue License
- » Outbound Call Limiting
- » PinSet Pro
- » Queue Pro
- » Queue Reporting
- » Web Callback
- » Zulu UC Desktop Application 20 Pack